



Emergency Rest Centre / Shelter Management (ERC/09)

This training package has been designed to meet the needs of Local Authorities in preparing those of their staff that will have management or supervisory roles in an Emergency Rest Centre (ERC) or Shelter facility if one is required.

The training delivered by our experienced trainer(s), assisted by experts from the agencies and organisations involved in such a facility, will deliver a comprehensive review of the management of an ERC or Shelter. This will be delivered in line with any existing Emergency Rest Centre / Shelter plans that the organisation may have and international examples.

The training is delivered in line with UK national guidance and best practice.

One Day Programme:

- Registration
 - o Casualty Bureau liaison / Police Documentation Team
- External assistance
 - o Spiritual issues
 - o Specialist equipment
 - o Catering
 - o Voluntary Organisations
- Managing the Media
- Financial Administration
 - o Record keeping / Government support
 - o Financial recovery from operators (Road, Rail, Environmental and Neighbourhood Impact)
 - o Traffic Management
 - Access and egress
 - Vehicle movements
 - o Utilities
 - Drainage & Water supplies
 - Electricity / Gas
 - Telcoms
- Health & Safety
 - o Safe Work Environment
- Children & Young People
- Animals
- Welfare
 - o Staff Support
 - Work Schedules
 - Rest and Refreshments
- Facility selection and establishment
 - o Designated sites
 - o Convenience Sites
- Facility closure
 - o Restoration to normal working conditions



Delivered at your location this one day training event can form part of a Local Resilience Forum or Non Government Organisations training programme.

For more information contact CCA Consultants on 07834 065930 or info@ccaconsultants.eu